

## Post Implementation Consulting

**Our clients are able to make better critical supply chain decisions, confident that their planning tools, processes and resources are tuned to take advantage of today's realities and tomorrow's complementary technologies.**

The focus of this practice area is corporations that have invested in supply chain management applications. Specifically, our activities in each client engagement are focused on enhancing the impact of supply chain management (SCM) applications after they have been implemented and in production. Our clients leverage our consultants' capabilities in solving cross functional problems in the categories of process, software functionality, key performance indicators, and human performance.

Companies from the Global 2000 to the Fortune 500 have invested heavily in big-ticket supply chain management applications. Once implemented these applications, for the most part, are left on "auto pilot."

The level of activity surrounding an implementation peaks during the implementation, right up to the point at which the project reaches its "go live" milestone. It is at this milestone where activity drops off significantly. Unfortunately, as time progresses the pace of change increases as well. This phenomenon is called, "The Misalignment Gap" -- a term synonymous with lost opportunity.

Seldom do companies allocate the time or resources towards realigning supply chain management applications to fit current realities. As a result, the months and years of effort spent modeling and configuring software products produce short-term results.

The people that can bring a company from zero to implementation are not necessarily the people to objectively analyze their own work after the fact. Besides the risk of losing objectivity, companies rarely dedicate the "A-Team" to this task, because it's messy work. The skills required to manage data, process, and configuration changes in a production environment without disrupting ongoing operations requires a special kind of focus; that is where edo's team excels.

Most firms dedicate their expert resources to large or lucrative new-product implementations. edo consulting has focused a seasoned, multi-disciplinary team of the best and brightest in supply chain management on solving in-process SCM application challenges. By providing a "one-stop-shop" for post-implementation challenges, edo consulting has dramatically collapsed client time to benefit for our clients; and RWRS measures its success in realized, hard dollar savings and opportunity.

To close the loop, edo consulting's Post Implementation Methodology offers its clients the edo consulting Supply Chain Extended Service Plan™. This is link between edo and its clients, delivering ongoing supply chain measurement and realignment; providing clients with concrete plans for continuous supply chain improvement. Core to our Post Implementation Methodology is the edo Capability Maturity Model™.

For more information contact edo consulting at [consulting@edoconsulting.com](mailto:consulting@edoconsulting.com)

