

# [ edo consulting ]

## Business Process & Change consulting

This practice concentrates on supporting the Firm's activities around its technology-focused practices. Supply Chain Management went mainstream because of the software applications the industry's vendors marketed to corporations around the globe. Before the bombastic marketing campaigns made headlines, the focus was on business process and change management.

These areas have not ceased being critical. Business Process and Change Management Consulting have become even more critical to supply chain management; more so because of the tremendous number of technology solutions adopted to solve individual problems across the enterprise. Implementations fail when business processes break down or when users reject the change thrust upon them by "corporate" in the form of new supply chain applications.

Many times, companies can solve part of their problem without software. Our research and experience have shown that it is far easier to develop and validate a business process before technology is implemented.

Core to Business Process and Change Management is the edo consulting Capability Maturity Model™. It is via this framework that our clients can articulate the degree of process refinement and change management required as they progress across the CMM.

The functional supply chain management coverage for which we provide support includes:

- Demand Planning
- Collaboration
- Supply Chain Planning
- Master Planning
- Supply Planning
- Fulfillment
- Transportation Management
- Strategy

For more information contact edo consulting at [consulting@edoconsulting.com](mailto:consulting@edoconsulting.com)

***"With EDO Consulting, we've been able improve the quality of critical supply chain decisions. We're more confident than ever that our applications, our processes, and our planners are in synch."***

*-- An EDO Consulting Client*

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